

**Verizon New Hampshire
Performance Assurance Plan Report**

UNE Platform

September-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score
		VZ	CLEC	VZ	CLEC				
PO-1-01-6020	Customer Service Record - EDI	0.07	3.43		213	3.37	0	2	0.000
PO-1-03-6020	Address Validation -EDI	2.72	4.96		716	2.24	0	2	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000
PO-1-01-6030	Customer Service Record - CORBA	0.07	1.46		65	1.39	0	2	0.000
PO-1-03-6030	Address Validation - CORBA	2.72	2.13		1,495	-0.59	0	2	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	5	0.000
PO-1-01-6050	Customer Service Record - Web GUI	0.07	0.73		5,961	0.66	0	2	0.000
PO-1-03-6050	Address Validation - Web GUI	2.72	2.19		2,452	-0.53	0	2	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000

OR Ordering

OR	Ordering	Performance	Observations	Diff.	Perf. Score	Wgt.	Wgtd. Score
		VZ	CLEC				
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs	100.00	758		0	10	0.000
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform	100.00	137		0	5	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent	0.03	9,759		0	5	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day	99.07	9,759		0	5	0.000
OR-4-17-1000	% Billing Completion Notifiers sent on time	97.38	9,759		0	5	0.000
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform	98.95	765		0	5	0.000
OR-6-03-3140	% Accuracy - LSRC - Platform	0.00	72		0	5	0.000
OR-1-04-3140	% OT LSRC - No Facility Check - Platform	100.00	44		0	5	0.000
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform	100.00	21		0	2	0.000
OR-2-04-3140	% OT LSR Rej.- No Facility Check - Platform	100.00	22		0	2	0.000
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform	100.00	3		0	2	0.000

PR Provisioning

PR	Provisioning	Performance		Observations		VZ Std Deviation	Sampling Error	Diff.	Perf. Score	Wgt.	Wgtd. Score
		VZ	CLEC	VZ	CLEC						
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform *	80.52	97.24	4,235	217		2.76	5.0000	0	5	0.000
PR-4-05-3140	% Missed Appointment- VZ - No Dispatch - Platform *	0.11	0.00	10,438	415		0.17	5.0000	0	20	0.000
PR-4-04-3140	% Missed Appointment - VZ - Dispatch - Platform *	6.46	2.86	1,889	70		2.99	1.5906	0	10	0.000
PR-4-02-3100	Average Delay Days - Total - POTS	3.64	7.00	134	2	7.38	5.26	SS		0	
PR-5-01-3140	% Missed Appointment - Facilities - Platform * **	1.11	2.86	1,889	70		1.28	-0.8510	0	5	0.000
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform * **	0.11	1.43	1,889	70		0.39	-1.2621	0	5	0.000
PR-6-01-3140	% Installation Troubles within 30 days - Platform *	5.54	2.79	9,503	859		0.81	3.8038	0	10	0.000

MR Maintenance & Repair

MR	Maintenance & Repair	Performance		Observations		VZ Std Deviation	Sampling Error	Diff.	Perf. Score	Wgt.	Wgtd. Score
		VZ	CLEC	VZ	CLEC						
MR-1-01-6050	Average Response Time - Create Trouble	4.98	2.90		1,077			-2.09	0	2	0.000
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	63.04	55.69		2,603			-7.35	0	2	0.000

Stat. Score

MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus *	26.07	37.72	702	114		4.43	-2.4154	-2	10	-0.088
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus *	23.53	28.57	51	7		17.10	0.1102	0	10	0.000
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	15.13	15.11	702	114	22.88	2.31	0.0111	0	5	0.000
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus *	11.75	15.95	51	7	25.86	10.42	-0.5822	0	5	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus *	68.94	82.29	573	96		5.10	-2.6294	-2	5	-0.044
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus *	40.84	53.13	573	96		5.42	-2.1327	-2	5	-0.044
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus *	11.87	13.54	573	96		3.57	-0.3239	0	5	0.000
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res *	11.89	9.57	4,214	94		3.38	0.8377	0	10	0.000
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	7.81	0.00	128	5		12.23	SS		0	
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	25.46	21.97	4,214	94	24.24	2.53	1.3789	0	5	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	8.42	5.00	128	5	15.54	7.08	SS		0	
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res *	87.78	89.61	3,183	77		3.78	-0.2695	0	5	0.000
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res *	71.79	74.03	3,183	77		5.19	-0.2866	0	5	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res *	40.78	33.77	3,183	77		5.67	1.3629	0	5	0.000
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform *	14.44	13.64	5,105	220		2.42	0.4114	0	10	0.000

BI Billing

BI-1-02-1000	% DUF in 4 Business Days		99.23		501,223				0	5	0.000				
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator										"UD" - under development	"SS" - Small Sa	Totals	-6	227	-0.176

* Stat and Performance score determined through permutation test

** As per -1 Recapture Rule, the performance score adjusted to zero based on two additional months performance

**Verizon New Hampshire
Performance Assurance Plan Report**

UNE LOOP

September-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgted. Score	
		VZ	CLEC	CLEC						
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		100.00				0	5	0.000	
PO-1-01-6020	Customer Service Record - EDI	0.07	3.43		213	3.37	0	2	0.000	
PO-1-03-6020	Address Validation - EDI	2.72	4.96		716	2.24	0	2	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	
PO-1-01-6030	Customer Service Record - CORBA	0.07	1.46		65	1.39	0	2	0.000	
PO-1-03-6030	Address Validation - CORBA	2.72	2.13		1,495	-0.59	0	2	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	5	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	0.07	0.73		5,961	0.66	0	2	0.000	
PO-1-03-6050	Address Validation - Web GUI	2.72	2.19		2,452	-0.53	0	2	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	
OR Ordering										
OR-1-02-3331	% On Time LSRC - Flow Thru - Loop/Pre-Qual - 2hrs	99.32			14,862		0	10	0.000	
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual	98.53			1,765		0	5	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent	0.03			9,759		0	2	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day	99.07			9,759		0	2	0.000	
OR-4-17-1000	% Billing Completion Notifiers sent on time	97.38			9,759		0	2	0.000	
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop	98.23			849		0	5	0.000	
OR-6-03-3331	% Accuracy - LSRC - Loop	0.00			704		0	5	0.000	
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP	99.64			555		0	5	0.000	
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP	97.73			44		0	2	0.000	
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP	97.87			141		0	2	0.000	
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP	100.00			8		0	2	0.000	
PR Provisioning										
		VZ	CLEC	VZ	CLEC	VZ Std Deviation	Sampling Error	Stat. Score		
PR-4-02-3100	Average Delay Days - Total - POTS	3.64	7.00	134	2	7.38	5.26	SS		0
PR-4-04-3113	% Missed Appointment - VZ - Dispatch - Loop-New *	6.46	0.00	1,889	115		2.36	5.0000	0	20
PR-5-01-3112	% Missed Appointment - Facilities - Loop *	1.11	0.00	1,889	115		1.01	5.0000	0	5
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop *	0.11	0.00	1,889	115		0.31	5.0000	0	5
PR-6-01-3113	% Installation Troubles within 30 days - Loop New *	7.28	7.46	2,677	295		1.59	-0.0178	0	10
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		191				0	10
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA							0
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA							0
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		64				0	10
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA							0
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA							0
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA							0
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	4.98	2.90		1,077				-2.09	0
Stat. Score										
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop *	13.95	8.26	4,923	242		2.28	2.7642	0	10
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	24.07	15.66	4,923	242	24.63	1.62	5.0000	0	5
MR-4-07-3112	% Out of Service > 12 Hours - Loop *	67.54	46.74	3,709	184		3.54	5.0000	0	5
MR-4-08-3112	% Out of Service > 24 Hours - Loop *	36.64	13.04	3,709	184		3.64	5.0000	0	5
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop *	14.44	16.14	5,105	254		2.26	-0.6725	0	10
MR-3-02-3112	% Missed Repair Appointments - CO - Loop *	6.25	11.11	80	9		8.51	-0.0429	0	10
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop *	6.91	20.22	80	9	10.52	3.70	-2.2426	-2	5
Totals										
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator										
"UD" - under development										
"SS" - Sn										
Totals -2 186 -0.054										

* Stat and Performance score determined through permutation test

**Verizon New Hampshire
Performance Assurance Plan Report**

RESALE

September-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt. Score			
		VZ	CLEC	VZ	CLEC							
PO-1-01-6020	Customer Service Record - EDI	0.07	3.43		213	3.37	0	2	0.000			
PO-1-03-6020	Address Validation -EDI	2.72	4.96		716	2.24	0	2	0.000			
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000			
PO-1-01-6050	Customer Service Record - Web GUI	0.07	0.73		5,961	0.66	0	2	0.000			
PO-1-03-6050	Address Validation - Web GUI	2.72	2.19		2,452	-0.53	0	2	0.000			
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000			
OR Ordering												
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2hrs	99.40			166		0	10	0.000			
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	98.59			71		0	5	0.000			
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	0.03			9,759		0	5	0.000			
OR-4-16-1000	% On Time PCN - 1 Business Day	99.07			9,759		0	5	0.000			
OR-4-17-1000	% Billing Completion Notifiers sent on time	97.38			9,759		0	5	0.000			
OR-5-03-2000	% Flow Through - Achieved - POTS	97.11			173		0	10	0.000			
OR-6-03-2000	% Accuracy - LSRC	0.00			59		0	10	0.000			
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	97.06			34		0	5	0.000			
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	100.00			7		0	2	0.000			
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	100.00			13		0	2	0.000			
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	100.00			5		0	2	0.000			
PR Provisioning												
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total *	80.52	95.89	4,235	73	4.68	4.0497	0	5	0.000		
PR-4-05-2100	% Missed Appointment- VZ - No Dispatch - POTS *	0.11	0.00	10,438	88	0.36	5.0000	0	20	0.000		
PR-4-04-2100	% Missed Appointment - VZ - Dispatch - POTS *	6.46	0.00	1,889	38	4.03	5.0000	0	10	0.000		
PR-4-02-2100	Average Delay Days - Total - POTS	3.64	NA	134		7.38			15			
PR-5-01-2100	% Missed Appointment - Facilities - POTS *	1.11	0.00	1,889	38	1.72	5.0000	0	5	0.000		
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS *	0.11	0.00	1,889	38	0.53	5.0000	0	5	0.000		
PR-6-01-2100	% Installation Troubles within 30 days - POTS *	5.54	2.76	9,503	217	1.57	2.0864	0	15	0.000		
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	4.98	2.90		1,077			-2.09	0	2	0.000	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	63.04	55.69		2,603			-7.35	0	2	0.000	
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus. *	26.07	25.71	702	35	7.60	0.2158	0	10	0.000		
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	23.53	50.00	51	2	30.58	SS		0			
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	15.13	14.71	702	35	22.88	3.96	0.1070	0	5	0.000	
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	11.75	10.62	51	2	25.86	18.64	SS		0		
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus *	68.94	82.86	573	35	8.06	-1.5924	-1	5	-0.021		
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus. *	40.84	51.43	573	35	8.56	-1.0573	-1	5	-0.021		
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus. *	11.87	17.14	573	35	5.63	-0.6943	0	5	0.000		
MR-3-01-2120	% Missed Repair Appointments - Loop - Res. *	11.89	12.50	4,214	8	11.45	0.3507	0	10	0.000		
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	7.81	0.00	128	1	26.94	SS		0			
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	25.46	22.58	4,214	8	24.24	8.58	0.3355	0	5	0.000	
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	8.42	7.00	128	1	15.54	15.60	SS		0		
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res. *	87.78	83.33	3,183	6	13.38	0.9925	0	5	0.000		
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res. *	71.79	50.00	3,183	6	18.39	1.5780	0	5	0.000		
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res. *	40.78	33.33	3,183	6	20.08	0.7677	0	5	0.000		
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS *	14.44	15.22	5,105	46	5.21	0.0106	0	10	0.000		
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.23		501,223			0	5	0.000		
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator								"UD" - under development	"SS" - Small Sample Totals	-2	233	-0.043

* Stat and Performance score determined through permutation test

Verizon New Hampshire Performance Assurance Plan Report

DSL

September-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	
		VZ	CLEC	VZ	CLEC					
PO-1-06-6020	Mechanized Loop Qualification - EDI	11.33	4.52		15	-6.81	0	5	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	11.33	NA					0		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	2	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	11.33	2.98		661	-8.35	0	5	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		12		0	2	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		NA					0		
OR Ordering										
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale	100.00			2		0	2	0.000	
OR-1-06-1341	OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA					0		
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale	100.00			3		0	2	0.000	
OR-2-06-1341	OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA					0		
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops	100.00			1		0	5	0.000	
OR-1-06-3342	On Time LSRC/ASRC - Facility Check - 2W xDSL Loops	100.00			1		0	5	0.000	
OR-2-04-3342	OT LSR Rej - No Facility Check - 2W xDSL Loops		NA					0		
OR-2-06-3342	On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA					0		
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA					0		
OR-1-06-3340	On Time LSRC/ASRC - Facility Check - Line Share/Split		NA					0		
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA					0		
OR-2-06-3340	OT LSR/ASR Rej - Facility Check - Line Share/Split		NA					0		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.03		9,759		0	2	0.000	
OR-4-16-1000	On Time PCN - 1 Business Day		99.07		9,759		0	2	0.000	
OR-4-17-1000	% Billing Completion Notifiers sent on time		97.38		9,759		0	2	0.000	
PR Provisioning										
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	1.00	NA	2		0.00			2	
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	20.00	0.00	5	4	26.83	SS		0	
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	14.29	NA	7					0	
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale *	7.28	0.00	2,677	7	9.84	5.0000	0	2	
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	0.00	0.00	12	4	0.00	SS		0	
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00		57			0	10	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	11.22	NA	9		9.65			0	
PR-4-14-3342	% Completed On Time -2W xDSL Loops		100.00		64			0	10	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops *	7.28	3.53	2,677	85	2.86	1.6517	0	15	
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops *	0.00	1.35	23	74	0.00	0.7156	0	5	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		100.00		19			0	10	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split *	99.36	100.00	780	19	1.85	5.0000			
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	5.12	NA	34		17.77			10	
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	3.03	NA	628					0	
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split *	0.80	0.00	1,497	19	2.06	5.0000	0	10	
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split *	3.85	5.26	1,924	19	4.43	0.0711	0	15	
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split *	0.09	0.00	2,129	19	0.70	5.0000	0	5	
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	4.98	2.90		1,077		-2.09	0	2	
Stat. Score										
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	14.04	40.00	4,928	5	15.55	SS		0	
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	14.59	NA	185					0	
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	24.08	16.79	4,928	5	24.62	11.02	SS	0	
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	11.24	NA	185		24.04			0	
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	60.88	80.00	5,113	5	21.84	SS		0	
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	67.08	33.33	3,764	3	27.14	SS		0	
MR-5-01-1341	% Repeat Reports w/in 30 Days -2w Digital -UNE/Resale	14.41	0.00	5,113	5	15.72	SS		0	
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops *	14.04	7.14	4,928	28	6.58	1.3998	0	5	
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	8.54	0.00	82	1	28.11	SS		0	
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	24.08	13.82	4,928	28	24.62	4.67	2.1972	0	
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	6.99	0.27	82	1	10.41	10.47	SS	0	
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops *	60.46	86.21	5,010	29	9.11	3.2521	0	5	
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops *	67.50	60.87	3,711	23	9.80	0.9050	0	10	
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops *	14.41	0.00	5,113	29	6.54	5.0000	0	10	
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	4.55	0.00	264	2	14.78	SS		0	
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	6.67	NA	30					0	
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	11.77	47.79	264	2	34.53	24.51	SS	0	
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	9.75	NA	30		9.46			0	
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	89.80	50.00	294	2	21.48	SS		0	
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	12.41	NA	290					0	
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	21.77	0.00	294	2	29.28	SS		0	
								0	172	0.000

"NA" - No Activity or Results cannot be calculated due to zero in the Denominator

"UD" - under development

"SS" - Small Sample Totals

* Stat and Performance score determined through permutation test

**Verizon New Hampshire
Performance Assurance Plan Report**

TRUNKS

September-08

OR	Ordering	Performance		Observations		Perf. Score	Wgt.	Wgtd. Score
		CLEC		VZ	CLEC			
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunks)	100.00			1	0	5	0.000
OR-1-13-5000	% On Time Design Layout Record	100.00			1	0	10	0.000
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=192)	NA					0	
OR-2-12-5020	% On Time Trunk ASR Reject	NA					0	

PR	Provisioning	Performance		Observations		Perf. Score	Wgt.	Wgtd. Score
		VZ	CLEC	VZ	CLEC			
PR-4-07-3540	% On Time Performance - LNP only		100.00		13	0	20	0.000
PR-4-15-5000	% On Time Provisioning - Trunks		100.00		360	0	20	0.000
PR-5-01-5000	% Missed Appointment - Facilities	NA	0.00		72	0	0	0.000
PR-5-02-5000	% Orders Held for Facilities >15 Days	NA	0.00		72	0	0	0.000
PR-6-01-5000	% Installation Troubles w/in 30 Days	NA	0.00		360	0	0	0.000
PR-8-01-5000	% Open Orders in a Hold Status >30 Days	NA	0.00		5	0	0	0.000

MR	Maintenance & Repair	Performance		Observations		Perf. Score	Wgt.	Wgtd. Score
		VZ	CLEC	VZ	CLEC			
MR-4-01-5000	Mean Time to Repair - Total	NA	NA				0	
MR-4-05-5000	% Out of Service >2 Hours	NA	NA				0	
MR-4-06-5000	% Out of Service >4 Hours	NA	NA				0	
MR-4-07-5000	% Out of Service >12 Hours	NA	NA				0	
MR-4-08-5000	% Out of Service >24 Hours	NA	NA				0	
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA				0	

NP	Network Performance	Performance		Observations		Perf. Score	Wgt.	Wgtd. Score
		VZ	CLEC	VZ	CLEC			
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		0			0	5	0.000
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		0			0	10	0.000

"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Sm Totals

						0	70	0.000
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Verizon New Hampshire		September-08								
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total	
PRE-ORDERING										
1	OSS Interface	\$0	\$0	\$0	\$0					\$0
PO-1-06	Mechanized Loop Qualification - EDI									
PO-1-06	Mechanized Loop Qualification - CORBA									
PO-1-06	Mechanized Loop Qualification - Web GUI									
PO-2-02	OSS Interface Availability - Prime - WPTS									
PO-2-02	OSS Interface Availability - Prime - EDI									
PO-2-02	OSS Interface Availability - Prime - CORBA									
PO-2-02	OSS Interface Availability - Prime - Web GUI									
ORDERING										
2	% On Time Ordering Notification	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
OR-1-02	% On Time LSRC -Flow Through									
OR-1-04	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale									
OR-1-04	% On Time LSRC - No Facility Check - 2W xDSL Loops									
OR-1-04	% OT LSRC - No Facility Check - Line Share/Split									
OR-1-12	% OT Firm Order Confirmations (<=192 Forecasted Trunks)									
OR-1-13	% On Time Design Layout Record									
OR-1-19	% On Time Response - Request for Inbound Augment (<=192)									
OR-2-04	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale									
OR-2-04	% OT LSR Rej - No Facility Check - 2W xDSL Loops									
OR-2-04	% OT LSR Rej - No Facility Check - Line Share/Split									
OR-4-16	% On Time FCN - 1 Business Day									
OR-1-04	% OT LSRC -No Facil Ck(Elec- No FT) -All Specials -UNE/Resale									
OR-1-06	% OT LSRC/ASRC -Facil Ck(E- No FT) -All Specials -UNE/Resale									
OR-2-04	% OT LSR Rej -No Facil Ck (Elec- No FT) -UNE/Resale									
OR-2-06	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale									
PROVISIONING										
3	Installation Performance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)									
PR-4-02	Average Delay Days - Total									
PR-4-02	Average Delay Days -Total -2W Digital -UNE/Resale									
PR-4-02	Average Delay Days -Total -2W xDSL Loops									
PR-4-02	Average Delay Days -Total -Line Share/Split									
PR-4-04	% Missed Appointments -Dispatch									
PR-4-04	% Missed Appointment -Dispatch -2W Digital -UNE/Resale									
PR-4-04	% Missed Appointment -Dispatch -Line Share/Split									
PR-4-05	% Missed Appointments - No Dispatch									
PR-4-05	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale									
PR-4-05	% Missed Appointment -No Dispatch -Line Share/Split									
PR-4-14	% Completed On Time -2W xDSL Loops									
PR-4-15	% On Time Provisioning - Trunks									
PR-6-01	% Installation Troubles w/in 30 Days									
PR-6-01	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale									
PR-6-01	% Installation Troubles w/in 30 Days -2W xDSL Loops									
PR-6-01	% Installation Troubles w/in 30 Days -Line Share/Split									
PR-4-01	% Missed Appointment -VZ -DS0 -UNE/Resale									
PR-4-01	% Missed Appointment -VZ -DS1 -UNE/Resale									
PR-4-01	% Missed Appointment -VZ -DS3 -UNE/Resale									
PR-4-01	% Missed Appointment -VZ -Other -UNE/Resale									
PR-4-02	Average Delay Days - Total -UNE/Resale									
PR-5-01	% Missed Appointment - Facilities -UNE/Resale									
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale									
PR-6-01	% Installation Troubles within 30 days -UNE/Resale									
PR-8-01	% Open Orders in a Hold Status > 30 Days -UNE/Resale									
PR-4-01	% Missed Appointment - VZ - Total - EEL									
PR-4-02	Average Delay Days - Total - EEL									
PR-8-01	% Open Orders in a Hold Status >30 Days -EEL									
PR-4-01	% Missed Appointment - VZ - Total - IOF									
PR-4-02	Average Delay Days - IOF									
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF									
4	PR-4-07 % On Time Performance - LNP only					\$0				\$0
Hot Cut Performance										
5	Hot Cut Performance		\$0							\$0
PR-6-02	% Installn Trbls w/in 7 days-Loop-Basic Hot Cut									
PR-6-02	% Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut									
PR-6-02	% Installn Trbls w/in 7 days-Loop-Batch Hot Cut									
PR-9-01	% On Time Performance-Loop-Basic Hot Cut									
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut									
PR-9-01	% On Time Performance-Loop-Batch Hot Cut									
MAINTENANCE										
6	Maintenance Performance	\$17,406	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$17,406
MR-3-01	% Missed Repair Appointments - Loop - Bus.	17,406								
MR-3-01	% Missed Repair Appointments - Loop - Res.									
MR-3-01	% Missed Repair Appointments - Loop									
MR-3-01	% Missed Repair Appt -Loop -2W Digital -UNE/Resale									
MR-3-01	% Missed Repair Appt -Loop -2W xDSL Loops									
MR-3-01	% Missed Repair Appointment -Loop -Line Share/Split									
MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops									
MR-4-03	Mean Time To Repair -CO -2W xDSL Loops									
MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale									
MR-4-04	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops									
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split									
MR-4-08	% Out of Service >24Hrs. - Bus.									
MR-4-08	% Out of Service >24Hrs. - Res.									
MR-4-08	% Out of Service >24Hrs. - Total									
MR-5-01	% Repeat Reports within 30 Days									
MR-5-01	% Repeat Reports w/in 30 Days -2w Digital -UNE/Resale									
MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops									
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split									
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale									
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale									
MR-4-06	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale									
MR-4-08	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale									
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale									
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale									
MR-5-01	% Repeat Reports w/in 30 days -UNE/Resale									
NETWORK PERFORMANCE										
7	NP-1-04 # of Final Trunk Groups Blocked 3 months					\$0				\$0
Collocation										
8	Collocation									\$0
NP-2-01/2	% OT Response to Request for Collocation - Total									
NP-2-05/6	% On Time - Physical Collocation - Total									
NP-2-07/8	Average Delay Days - Total									
RESOLUTION PROCESS										
9	Resolution Process									\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days									
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days									
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days									
BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack									
Total		\$17,406	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$17,406

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	100.00	4	0	5
NP-2-05/6	% On Time - Physical Collocation - Total	100.00	8	0	20
NP-2-07/8	Average Delay Days - Total	NA			10
					35

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100	% PON Exceptions Resolved w/in 3 Bus Days	100.00	26	0	5
OR-10-02-100	% PON Exceptions Resolved w/in 10 Bus Days	100.00	26	0	2
BI-3-04-1000	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days	100.00	34	0	2
BI-3-05-1000	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack	100.00	29	0	20
					29

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale	100.00	3	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale	97.18	71	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	3	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	100.00	31	0	5

PR	Provisioning	VZ	VZ	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.
PR-4-01-1210	% Missed Appointment -VZ -DSO -UNE/Resale	39.13	0.00	23	1	49.85	SS	0
PR-4-01-1211	% Missed Appointment -VZ -DS1 -UNE/Resale *	40.74	10.53	27	38	12.37	3.1637	0
PR-4-01-1213	% Missed Appointment -VZ -DS3 -UNE/Resale	0.00	NA	1				0
PR-4-01-1214	% Missed Appointment -VZ -Other -UNE/Resale	NA	NA					0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	10.05	4.25	20	4	9.69	5.31	SS
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale *	8.16	2.13	49	47	5.59	1.8635	0
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale *	4.08	2.13	49	47	4.04	1.1314	0
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale *	13.21	5.88	53	51	6.64	1.6192	0
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale *	0.00	0.00	51	39	0.00	5.0000	0
PR-4-01-3510	% Missed Appointment - VZ - Total - EEL *	40.74	0.00	27	9	18.91	5.0000	0
PR-4-02-3510	Average Delay Days - Total - EEL	9.09	NA	11		10.08		0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL *	0.00	0.00	27	9	0.00	5.0000	0
PR-4-01-3530	% Missed Appointment - VZ - Total - IOF	0.00	0.00	1	4	0.00	SS	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA					0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	0.00	0.00	1	4	0.00	SS	0

MR	Maintenance & Repair	VZ	VZ	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	13.83	6.74	72	5	14.76	6.82	SS
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	11.64	6.52	85	65	16.53	2.72	1.8794
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	81.94	60.00	72	5	17.79	SS	0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	16.67	0.00	72	5	17.24	SS	0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale *	79.76	61.54	84	65	6.64	2.6324	0
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale *	4.76	1.54	84	65	3.52	1.6074	0
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale *	21.02	18.57	157	70	5.86	0.5930	0

"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sample Size Total 127

* Stat and Performance score determined through permutation test

Special Provision - UNE Ordering

September-08

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	99.67	599	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	98.46	65	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	98.16	163	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	11	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform					OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
Jul-08	89.77	968	869		Jul-08	98.64	881	869	
Aug-08	90.20	898	810		Aug-08	98.54	822	810	
Sep-08	92.77	816	757		Sep-08	98.95	765	757	
Overall	90.83	2,682	2,436		Overall	98.70	2,468	2,436	

Market Adjustment *	\$ -
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop					OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
Jul-08	86.54	1,003	868		Jul-08	98.41	882	868	
Aug-08	84.73	838	710		Aug-08	97.93	725	710	
Sep-08	83.32	1,001	834		Sep-08	98.23	849	834	
Overall	84.87	2,842	2,412		Overall	98.21	2,456	2,412	

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other					OR-5-03-3121 % Flow-Through Achieved-UNE Other				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
Jul-08	96.37	11,923	11,490		Jul-08	98.32	11,686	11,490	
Aug-08	97.52	19,386	18,905		Aug-08	98.75	19,145	18,905	
Sep-08	96.97	14,544	14,103		Sep-08	98.77	14,279	14,103	
Overall	97.04	45,853	44,498		Overall	98.64	45,110	44,498	

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC	CLEC	CLEC	CLEC
		Performance	Observations	Performance	Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	64	100.00	95
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	191	0.79	254
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		12.12	2
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC -VZ	18.68	164	25.52	174
		VZ Std Dev.	Stat Score	VZ Std Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	14.91		18.71	1,0069
		Greater of -	Tier II (2 mo) or Tier III (1mo)	Total	
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Verizon New Hampshire

Change Control Assurance Plan

September-08

		% On Time	Observations	Mrkt Adj.
PO-4-01-6660	% Change Management Notices sent on Time (type 3,4,5)	NA	NA	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600	Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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		% Test Deck Wgt. Failure	Test Deck Wgt.	Mrkt Adj.
PO-6-01-6000	% Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Verizon New Hampshire

PAP/CCAP Market Adjustment Summary

September-08

	Weighted Score	Market Adjustment
MODE OF ENTRY		
Unbundled Network Elements - Platform	-0.176	-
Unbundled Network Elements - Loop	-0.054	-
Resale	-0.043	-
Digital Subscriber Lines	0.000	-
Trunks	0.000	-
Mode of Entry Total		-
# CRITICAL MEASURES		
1 OSS Interface		-
2 % On Time Ordering Notification		-
3 Installation Performance		-
4 % On Time Performance - LNP		-
5 Hot Cut Performance		-
6 Maintenance Performance		\$ 17,406
7 Final Trunk Groups Blocked		-
8 Collocation		-
9 Resolution Processes		-
Critical Measure Total		\$ 17,406
Individual Rule Payments:		\$ 416
SPECIAL PROVISIONS		
UNE Ordering		-
UNE Flow Through		-
UNE Hot Cut Loop		-
Special Provision Total		-
CHANGE CONTROL		
Grand Total		\$ 17,823